

# Water Emergencies

- (513)-252-8059

Drop boxes are located inside the main lobby of the Municipal Building (available until 4 pm Monday through Friday) and on the west side of the Municipal Building in the door (available 24 hours/7 days a week)

## Online Payment Info:

To view and pay your water bill, go to [ub-pay.com](http://ub-pay.com)

Fill out the Register New User box on the right-hand side of the screen. Your account number can be found on your most current bill and the Municipality Code is AddystonOH001

Please note that you must disable any pop-up blocker active on your browser.

*!!Please be aware that if you choose to use a third-party service to pay your bill, it is not guaranteed that your payment will make it to us in a timely manner. We cannot hold disconnections if payment was made through a third-party unauthorized site!!*

**Paperless billing is now available! Please contact Lisa with your email address and have your bill sent directly to your email!**

## Water Maintenance will be flushing hydrants on the following dates:

- July 28 th, 2023 (Friday late night into Saturday early am)\*\*\*
- October 22 nd, 2023 (Friday late night into Saturday early am)\*\*\*
- December 29 th, 2023 (Friday late night into Saturday early am)\*\*\*

Please allow faucets to run clear before using the water as sediment sometimes will remain in the pipes after the flushing process. It is also advised to try not to use the water during the time the lines are being flushed, while it is not unsafe in any way, this could cause more sediment to enter your lines. If you have additional questions or concerns, please email Lisa at [ewalker \[at\] addystonohio.org](mailto:ewalker@addystonohio.org).

*\*\*\*All flushing dates are tentative and may change due to weather conditions, etc. Notices will be sent out at least 7 days in advance of flushing.*

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